

# Md. Mushfiqur Rahman CISA, CLPTP,CCISO

Head of Information Technology at IPDC Finance Limited

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## Summary

My motto is to become a dynamic and versatile person who is capable of merging innovative ideas, technologies, knowledge, and experiences for positive contribution towards the Implementation of IT Governance, Information Security, IT Service Management and IT Operation Administration with an Organization which will facilitate to apply educational background, extensive practical experience in Information Technology, where initiative, creativity, proactive abilities, and resourcefulness will be a treated as major contributions for rapidly changing Technological scenario of ICT & Business Arena, Education and Training, Professional Solutions as well as to become a Great Manager.

I have always been a team member and believe in developing skills and work for the human resource development. People's skill set Branding is my first motto and promote the skillset of the peoples. I believe "As soon as the fear approaches near, attack and destroy it", As well as "The one excellent thing that can be learned from a lion is that whatever a man intends doing should be done by him with a whole heart and strenuous effort."

Specialties: IS Security, IS Audit, IT Operations Management, Project Management, Pre Sales - Solutions and Services, Business Analysis, Technological Solution Design for the clients on Software, Hardware, Networking, Database, Core Banking Software & ERP Solutions Implementation, Support Services and Maintenance

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## Experience

### **Head of Information Technology at IPDC Finance Limited**

August 2016 - Present (8 months)

1. Create and keep under review an inspiring, compelling, forward looking and customer-centric vision for ICT Department of IPDC.
2. Governance - To ensure Information technology and management are in-line with agreed strategy and policy of the business objectives. To ensure that policy and strategy is in compliance with regulatory requirements.
3. Development and Implementation - To manage the further development and implementation of current and future business application projects along i.e.: CBS, CRM, ERP etc....:
4. Work in a collaborative way with other departments to develop the ICT vision and strategy and their translation into priorities and actions for the team and for others to meet the Business objectives.
5. Implementation – To manage the day to day operations of IT systems, ensuring that planning, end-user impact, change management, quality management are properly addressed and monitored to ensure that deadlines, budgets and service levels are met and results delivered. Schedule, control, and manage delivery

of ICT provision, support, hardware, and developments in a timely, cost effective, and efficient way, balancing the use of in-house and external resources appropriately.

6. Budget - To manage the annual Information Management budget and any associated funds. Specifically, to be responsible for the review, audit and prioritization of all information management tools, including the replacement cycle of information technology hardware.
7. Research - To develop and implement plans, in consultation with key stakeholders, to research, analyze and present material relating to the Award's impact and approach that positions the Foundation as a leader within the financial sector.
8. Strategy - To create and maintain Information Technology & Management strategy in line with stakeholder needs and in keeping up with current best practice for the Financial sector in the field of IT.

### **AVP - Information Security and IT Risk Analyst at Eastern Bank Limited**

March 2015 - August 2016 (1 year 6 months)

1. Perform vulnerability assessments using different automated operating systems and hacking tools to perform penetration tests (Kali Linux, Metasploit, Nmap, Nessus, Burp Suite, etc.)
2. Search for security vulnerabilities in Applications and assess the secure configuration of operating systems, Database management systems and network devices.
3. Attempt to "break into" the specified systems
4. Perform manual penetration tests and validation of vulnerability scan results.
5. Document findings, exploits and results for management and technical staff and recommend mitigating and remediation actions.
6. Conducts IS / IT Risk analysis in accordance with Bank's and regulatory policies and requirements including new IT products and services, third-party vendors, and internal systems and processes.
7. Evaluates and recommends controls to mitigate identified risks to acceptable levels
8. Maintains and implements IS Risk Management frameworks, assessment methodologies, and tools.
9. Provides assistance to IT Audit, Internal Audit, and other departments regarding IS Risk Management issues and controls.
10. Analyzes the company's security policies and procedures
11. Research, identify and understand emerging threats
12. Mentor and train fellow team members
13. Physical assessments of networks, computer systems and servers
14. Support monitoring risk notifications, testing, and troubleshooting of cyber security issues.
15. Perform PCI DSS related compliance tasks

### **Manager - Information Systems Security at The Premier Bank Ltd**

May 2013 - February 2015 (1 year 10 months)

1. Maintain and ensure compliance with adopted CLEAResult Information Security Policies and Procedures and lead the development of new policies as directed by IT management.
2. Analyze information security systems, applications, make recommendations and develop security measures to protect information against unauthorized modification or loss.
3. Ensure the appropriate technological security measures, risk, and audit assessment procedures are employed to protect physical and intellectual information technology assets.
4. In conjunction with Support and HR, develop security awareness trainings to make sure that all employees and contractors are informed, consent to and follow relevant Information Security Policies.
5. Create and enforce policies to ensure that accounts and assets are correctly assigned using role based controls as people join, move roles or leave CLEAResult.
6. Review and approve physical security measures at offices with IT resources, particularly ones that may hold customer information.
7. In conjunction with network engineers, design and ensure compliant operation of network security devices and monitoring systems to ensure that access to network, data and applications is properly controlled, monitored and periodically tested for compliance.
8. Review policies and procedures to mitigate risks in software created by CLEAResult employees or contractors. In conjunction with the Software/Product development teams, instill security best practices into the software development life cycle.
11. Review and accept security compliance documents provided by vendors, contractors and Data Centers that hold or access CLEAResult or customer information.
12. Respond to client security audits and requests for security reviews as needed. Maintain current security descriptions for ready inclusion in Business Development documents.

**Sr. Manager - IT, Systems Implementation & IS Security at Infinity Technology International Limited**

February 2008 - April 2013 (5 years 3 months)

1. Responsible for IT Operations Management
2. Have Experience in IT Project Implementation in Financial Sector
3. Responsible for windows server 2003 / 2008 Linux Servers configuration Maintenance and provide support services
4. Responsible for providing the support services for the Banks Hardware, Network and Software Solutions
5. Implementation and maintenance of Application Software / ERP solutions
6. Organize and manage business meetings and lead the planning and implementation of project
7. Create or participate in the creation of, project documentation
8. Responsible for selecting Computer and Networking Hardware for smooth running of IT infrastructure
9. Planning, Designing, implementing the IT infrastructure of the company
10. Implementation and maintenance of Application Software / ERP solutions
11. Maintenance of Computer hardware of the company
12. Facilitate the definition of project scope, goals and deliverables
13. Define project tasks, resource requirements and Assemble and coordinate project staff

14. Develop full scale project plans and manage project budget
15. Plan and schedule project timelines and manage project resource allocation
16. Track project deliverable and provide direction and support to project team
17. Responsible for Managing Projects and Implementation of Core banking Solutions and Technology Products
18. Responsible for server configuration, support, Services
19. Responsible for researching and evaluating new technologies. And oversee the development, design, and implementation of new applications and changes to existing computer systems and software packages.
20. Direct the preparation and implementation of policies, procedures and standards relating to information systems.
21. Direct, control and motivate the staff of the Information Technology department.
22. Establish company infrastructure to support and guide individual divisions/departments/sites in computing and information technology efforts.

### **Manager, IT & Technology Solutions at Infinity Technology International Limited**

January 2003 - January 2008 (5 years 1 month)

Provide the possible solutions for entire IT infrastructure of the company and to the clients with system, service & applications, According to the Business requirement of the customers by comparing available IT products.

1. Working closely with developers and a variety of end users to ensure technical compatibility and user satisfaction,
2. Ensuring that budgets are adhered to and deadlines met
3. Drawing up a testing schedule for the complete system
4. Writing user manuals & Creates and maintains technical documentation.
5. Keeping up to date with technical and industry sector developments.
6. Providing training to users of a new system
7. Translating client requirements into highly specified project briefs
8. Drawing up specific proposals for modified or replacement systems
9. Producing project feasibility reports and Presenting proposals to clients
10. Evaluates vendor products in terms of company needs to ensure that appropriate and relevant products are obtained while maintaining cost effectiveness and company efficiency.
11. Makes recommendations for new equipment and services to purchase and works with various vendors for procurement.
12. Analyzing clients' existing systems;
13. Identifying options for potential solutions and assessing them for both technical and business suitability
14. Prepares and recommends operating and personnel budgets for approval. Monitors spending for adherence to budget, recommends variances as necessary.
15. Liaising extensively with external or internal clients;

Technology Implementation & Support Service:

16. Perform on-site and remote technical support to the clients.
  17. Plan, coordinate, and oversee the installation of new computer equipment, storage systems, and the implementation of SW / Database system;
  18. Planning and working flexibly to a deadline;
  19. Creating logical and innovative solutions to complex problems;
  20. Installs and maintains operating systems and third party applications.
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## Volunteer Experience

**ISACA Dhaka Chapter member at ISACA**

October 2013 - Present

**Director - CISA Certification, ISACA Dhaka Chapter at ISACA**

February 2016 - Present

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## Certifications

**Certified Chief Information Security Officer (CCISO)**

EC-Council

**Certified Information System Auditor(CISA)**

ISACA

**PECB Certified Lead Pen Test Professional (CLPTP)**

PECB

**PECB Certified ISO/IEC 27001 Lead Auditor**

PECB

**Certified Ethical Hacker (CEH)**

EC-Council

**Certified Hacking Forensic Investigator (CHFI)**

EC-Council

**Certified Network Defender (CND)**

EC-Council

**COBIT5**

ISACA

**Cisco Certified Network Associate (CCNA)**

Cisco

**Oracle Certified Professional – DBA**

Oracle

**Microsoft Certified System Engineer**

Microsoft

**MCITP: Server Administrator**

Microsoft

## **MCITP: Enterprise Administrator**

Microsoft

## **Microsoft Certified Technology Specialist (MCTS)**

Microsoft

## **Microsoft Certified Professional - SQL Server**

Microsoft

## **Sun Certified Systems Administrator - Solaris 10**

Sun Microsystems

## **PECB Certified Trainer**

PECB

## **Certified Ec-Council Instructor**

EC-Council

## **Microsoft certified Trainer**

Microsoft

## **ITIL-F**

AXELOS Global Best Practice

## **PRINCE2**

AXELOS Global Best Practice

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## **Skills & Expertise**

**Business Analysis**

**ITIL**

**Project Management**

**Team Management**

**Information Technology**

**Pre-sales**

**Management**

**ERP**

**IT Management**

**Windows Server**

**Networking**

**Security**

**Databases**

**Vendor Management**

**Microsoft SQL Server**

**Project Planning**

**Solution Architecture**

**IT Service Management**

**Oracle**

**Data Center**

**Team Leadership**

**Operating Systems**

**Enterprise Resource Planning (ERP)**

**Disaster Recovery**

**Servers**  
**Business Development**  
**CCNA**  
**Analysis**  
**Business Process**  
**Testing**  
**Requirements Analysis**  
**Integration**  
**Infrastructure**  
**Quality Assurance**  
**Hardware**  
**PMP**  
**IT Strategy**  
**Business Intelligence**  
**Operations Management**  
**Software Project Management**  
**Software Development**  
**Information Security**  
**Service Delivery**  
**Change Management**  
**Program Management**  
**Strategy**  
**Windows**  
**CISA**  
**ISO 27001 Lead Auditor**  
**Business Process Improvement**

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## **Education**

**IIUC, EC-Council University, USA**

Master's Degree, Master of Security Science (Information Security & Assurance)

**International Islamic University Chittagong**

Master of Business Administration (M.B.A.)

**International Islamic University Chittagong**

Bachelor's Degree, Computer Science & Engineering

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## 13 people have recommended Md. Mushfiqur Rahman

"Mr. Mushfiqur Rahman (Our Mushfiq Vai) is an excellent instructor who is able to convey advanced concepts and instructions in a fashion that the audience easily understand. He has represented himself in an exemplary manner during his participation as an instructor for higher tier courses like C|CISO, Lead Auditor etc. He is an exceptional IT person, with strong skills in problem solving. His bunch of Vendor certifications made him an extra ordinary technical person and his hands on experience in Banks & Financial institution served like cherry on top. I wish him very best of luck. Looking forward to work in any future possibilities. "

— **Sabbir Hossain**, *Information Security Consultant, Norway Registers Development AS*, worked with Md. Mushfiqur Rahman at Eastern Bank Limited

"I have completed many courses related to IT Audit & IT Security which was mentored by Mr. Mushfique. While mentoring he always helped to shape our minds as a mature security professionals. I always believed that " A good mentor explains. A superior mentor demonstrates. A great mentor inspires. He inspired me to believe in myself and to apply my skills in professional life by upholding the highest code of ethics in mind. I wish to learn more from him in my future endeavors."

— **Sakib Mosabbir**, *Enterprise Information Architect, Voyager Technologies*, worked with Md. Mushfiqur Rahman at Eastern Bank Limited

"Mr. Mushfiqur is a very effective CISSP trainer with lot of enthusiasm and practical experience. It helped me a lot to prepare for the CISSP exam. May Allah almighty bless him always so he can shine his life. "

— **Tawhidur Rahman**, *Consultant - Computer Forensics, Cyber Intelligence and Defense (ciDefense)*, managed Md. Mushfiqur Rahman at The Premier Bank Ltd

"Though this is very tough to find a good combination of things you are expecting for! But in IT sector of Bangladesh, Mr. Mushfiq is a very appropriate mash-up of several knowledge items. He has a very good control over the banking sector, infrastructure, business analysis, solution architecture, database, CEH, CISA and many more. These knowledge gathering has made him an unique IT professional icon of Bangladesh. His professionalism, leadership & training skills are the best admirable thing that I've ever found. Rather wishing him a bright future, I better wish to work with him in later times under his leadership. May ALLAH lead you to more prosperous life in future."

— **Rubayet Bin Modasser**, *IT Security Specialist, data edge limited*, was Md. Mushfiqur Rahman's client



"Mr. Mushfiqur is a very effective CISA trainer with lot of enthusiasm and practical experience. It helped me a lot to prepare for the CISA exam. "

— **Md. Moinul Quadir, PMP®, CISA**, *Head of Banking Business Practices, DataSoft Systems Bangladesh Limited*, was Md. Mushfiqur Rahman's client

"I have worked with Mr. Mushfiqur and found him very resourceful. For IT audits and Database, he is a knowledge tank! He always has a positive attitude towards work and makes work enjoyable. I wish him every success in his future endeavors. "

— **Riaduzzaman Ridoy**, *Manager - Audit and Consulting, Snehasish Mahmud & Co., Chartered Accountants (A member of DFK International)*, reported to Md. Mushfiqur Rahman at The Premier Bank Ltd

"I have known Mr. Rahman for over 1 year now and from time to time I consult and discuss with him on practical solutions to complex business processes and ERP. In my opinion first of all he has a great work ethic, he possesses great knowledge over IT/IS complexities and has sound control over his abilities to recommend solutions to complex business processes in ERP and IS security matters."

— **Shabab M. Zaman**, *Assistant Manager, A. Qasem & Co., Chartered Accountants*, was with another company when working with Md. Mushfiqur Rahman at The Premier Bank Ltd

"Mr. Mushfiqur Rahman is skilled and knowledgeable Information security professional. He has expertise in diversified area of ICT. He is very helpful person and very good motivator. I learned lots from him. I am wishing him for his future success. "

— **Sayed Mohammad Intiaz Murshed**, *Analyst Programmer, icddr,b [International Centre for Diarrhoeal Disease Research, Bangladesh]*, worked with Md. Mushfiqur Rahman at The Premier Bank Ltd

"Mr. Md. Mushfiqur Rahman is one of the best managers which I have come across in my professional career. Mr. Mushfiqur has the amazing quality of leadership and team spirit. He is transparent with his team and always positive views for the team. He has experience in different technologies which help him to become a good IS security Professional. His good conflict handling skills gives him the edge over most others. It is my pleasure to mention that I had attended his CISA and CEH training and found him a very good instructor in the course as well."

— **Kazi Nazrul Islam, CEH, ISMS LA, CLPTP, Six-sigma black belt-IQF**, *Head of IT, Kohinoor Chemical Company Bangladesh Ltd*, was with another company when working with Md. Mushfiqur Rahman at The Premier Bank Ltd

"Md. Mushfiqur Rahman is a skilled and experienced IT Security, Audit and Assurance professional. He is one of those very few in Bangladesh who is adding value in developing IS Security, Audit and Assurance professional in the Country. He possesses expertise in different technology area, project management, business process development, business reengineering and so on. I found him as a very enthusiastic,

knowledgeable and expert trainer of my CISA, CEH exam preparation course. Md. Mushfiqur Rahman has already established himself as one of the projecting professionals in Bangladesh by his knowledge, skill, ability and tremendous dedication. I wish him best success in his career."

— **A.N.M. Shakawath Hossain, CCISO, CEH, ECSA, CLPTP**, worked directly with Md. Mushfiqur Rahman at The Premier Bank Ltd

"Anyone need the most efficient and penetrating guy in IT auditing and security field ? It is Mr. Md. Mushfiqur Rahman, It has been more than 3 years closely working with him. He has always been a patronizing, authentic, ingenious, inventive and supportive, utmost a real Team player. I found the touch of his caliber, ability, sincerity and knowledge from all the works I've seen. It is my pleasure to mention that I had attended a CISA training and found him extremely skilled instructor in the course as well."

— **Asadus Zaman, IT Officer, Core Network, The Premier Bank limited**, worked indirectly for Md. Mushfiqur Rahman at The Premier Bank Ltd

"Md. Mushfiqur Rahman and I am co-workers at The Premier Bank Limited for about 2 years, he is influential in deploying an enterprise IS Security Policy and procedure solutions for the organization. Mr. Mushfiqur is a good team player and persuasive for the co-workers to build the knowledge and expertise of the co-workers, he is hard worker professional and self-driven, self-motivated professional I have ever seen"

— **Mir Monjurul Islam, Senior Executive Officer & In-Charge Tech. Operation, The Premier Bank Ltd**, worked directly with Md. Mushfiqur Rahman at The Premier Bank Ltd

"Mr. Mushfiq is skilled and knowledgeable Information security professional. He has expertise in diversified area of ICT. He is very helpful person and very good motivator."

— **A. M. Mohibur Rahman, Project Consultant, Show & Tell Consulting Ltd.**, was with another company when working with Md. Mushfiqur Rahman at Infinity Technology International Limited

[Contact Md. Mushfiqur Rahman on LinkedIn](#)